



MEDIA RELEASE

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Burlington City Council approves Link Transit's Five-Year Transit Development Plan

The City of Burlington will implement the transit plans during the next five years to improve access to transportation and efficiency in its services.

Burlington, NC – On May 6, 2025, the Burlington City Council approved the Link Transit Development Plan. The Plan outlines the transit system's goals and strategies to bring new transit options and to identify future service opportunities for all riders over the next five years. The planned improvements to Link Transit routes will make it easier to travel throughout Burlington, Gibsonville, Elon, and Mebane and to locations like Alamance Community College and Alamance County offices. Examples of improvements include reducing route frequency from 90 minutes to 60 minutes (the top request from Link passengers) and the implementation of a on-demand micro transit service in limited areas.

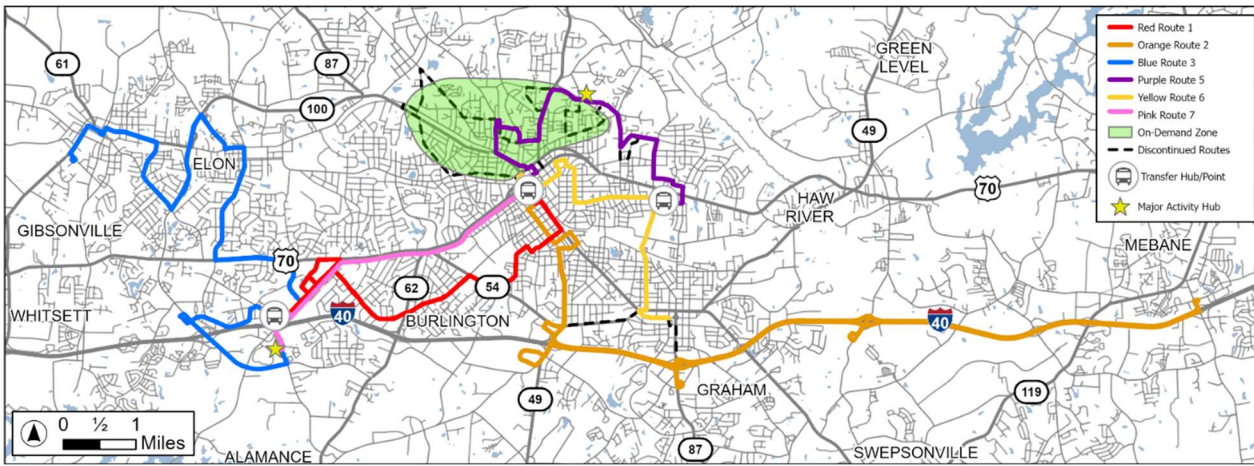
"The tremendous improvements coming to transit in the Burlington-Graham urbanized area will positively impact people's lives and transportation options over the next five years," said Link Transit Manager, John Andoh.

"We are glad the system has performed well over the past 9 years and excited to attract new riders with these new transit options and facilities" said Mike Nunn, Director of Transportation for the City of Burlington.

Highlights of the Plan include:

- All routes would operate at 60-minute frequency, except Orange Route 2.
- Transitioning Green Route 4 service to a micro transit on-demand service called Link+
- Additional public education and rider training about Link Transit services
- Expanding rider options for travel including direct connections & reduced travel times
- Increased opportunities for cross-town travel and service connections to other agencies.
- Recommendations for the improvements were developed within current service hours and operating budget for Link Transit.

The future Link Transit system map is below:



The Link+ rideshare service is a pilot program that will replace Green Route 4 with on-demand door-to-door service. Riders can request a trip via an app or telephone call. Should this pilot be successful, this Link+ service option could be added to other lower density areas where there is need for a public transit solution.

The Transit Development Plan also includes a Transit Facility Study that identifies potential locations for a permanent Transfer Hub and an Operations and Maintenance Facility. This allows Link Transit to qualify for Federal Transit Administration (FTA) Bus and Bus Facilities grant funds that would assist with the construction. Though the plan sites preferred locations, the final locations of the facilities depend on the ability to acquire the land and on available funding.

The Transfer Hub would include a boarding area, 8 bus bays, parking, offices, and a conference room. The Operations and Maintenance Facility site would provide a technologically advanced service facility with electric charging and secure storage for the Link Transit buses as well as a conference room and office space.

Learn more about Link Transit, its routes, and how to ride at www.linktransit.org or call (336) 222-LINK. Follow Link Transit on Twitter @LinkTransitNC, Facebook @LinkTransitNC and on Instagram @LinkTransitNC.

You can also track Link Transit in real time by visiting www.mylinktransit.org, calling (336) 429-5465 and input the bus stop number, texting "LINK <stop number>" to 41411, downloading the Transit App, Moovit App from App Store and Google Play store or using Apple Maps, Google Maps or Bing Maps to plan a trip in real time

About Link Transit

Link Transit operates five fixed routes and a door-to-door demand response service for persons with disabilities is available in Burlington, Gibsonville, Elon and to/from Alamance County Offices and Alamance Community College, Monday through Saturday. All routes meet in Downtown Burlington at the transfer hub located at Worth Street and Webb Avenues. Link Transit is funded with local, state and federal funds. Learn more about Link Transit at www.linktransit.org or call (336) 222.LINK.

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